



## UPDATE FROM SERVICES FOR INDEPENDENT LIVING

The situation with COVID-19 (coronavirus) is ever-evolving in our community. We here at Services for Independent Living (SIL) are doing our best to maintain the health and safety of employees, consumers, volunteers, and the community by exercising an abundance of caution. This includes taking actions based on the guidance from the [Centers for Disease Control](#), [Missouri Department of Health and Senior Services](#), and our local [Health Department](#). We are staying informed, as situations are changing rapidly. To stay up to date, check the SIL website, Facebook, or call us! We are available to take your call.

As of Wednesday, March 17, our office is closed to the public. Consumers requesting assistance may call our office to receive assistance over the phone or Zoom. Our team will evaluate if a face-to-face visit is necessary. Our goal is to meet our consumer needs while balancing the health of our staff, consumers, and the greater community.

Paperwork from families and providers can be deposited in the black mailbox located outside of SIL's front door. People who would like to apply to work as an attendant can find applications and information just inside the front door of SIL. Our demand for quality attendants\* only increases secondary to this pandemic, so please refer potential applicants to Services for Independent Living.

In accordance with city and state limitations on gatherings, group events have been canceled. However, our twenty-something peer support group, [UNITE](#), will meet online utilizing Zoom as will the peer support group [Journey to Independence](#). Participants can find those links on the SIL website or the link given out via phone or email.

At the time of writing this letter, we have implemented our plan for staff to work remotely using secure technology. We do ask for patience as we adapt to these new processes. However, everything an employee can do from the SIL office can 100% be done from home to ensure high-quality services are provided to people with disabilities, seniors, and veterans. Every SIL employee has access to their work phone and a company cell phone so they can be reached during business hours.

If you have any concerns or challenges during this time, please reach out to me at 874.1646 x 227. If I am not in the office, the call will transfer to a cell phone and I will do my best to return your call in a timely manner. We are thankful to work in partnership with our consumers, volunteers, donors/funders and the community during this trying time for everyone.

Sincerely,

A handwritten signature in cursive script that reads "Jessica".

Jessica Macy  
Executive Director

**\*Attendant, aide, direct service professional, and personal care attendant are all words for people who work for people with disabilities.**